

## Online Appendix 2

Note: This is Online Appendix 2 of Randa, M.B., McGarry, J., Griffiths, S. & Hinsliff-Smith, K., 2023, 'Accessing care services after sexual violence: A systematic review exploring experiences of women in South Africa', *Curationis* 46(1), a2405. <https://doi.org/10.4102/curationis.v46i1.2405>, for more information.

### BOX 1-A2: Thuthuzela Care Centre (TCC) operations

#### Thuthuzela Care Centre operations: How does the TCC work?

- Step 1: You can report a rape case directly to a TCC (based at community clinics or hospitals) or to a police station
- Step 2: TCC staff will assist to get you immediate medical attention at the Centre
- Step 3: TCC staff will arrange counselling services at the Centre
- Step 4: TCC staff will assist you to open a police case (if you want to do so immediately or even at a later stage)
- Step 5: TCC staff will arrange for on-going counselling and court preparation (if the case goes on trial)

#### Services offered at the Thuthuzela Care Centres (TCCs):

- Welcome and comfort from a site co-coordinator or nurse.
- An explanation of how the medical examination will be conducted and what clothing might be taken for evidence.
- A consent form to sign that allows the doctor to conduct the medical examination.
- A nurse in the examination room.
- After the medical examination, there are bath or shower facilities for victim use.
- An investigation officer will interview the survivor and take his/her statement.
- A social worker or nurse will offer counseling.
- A nurse arranges for follow-up visits, treatment and medication for Sexually Transmitted Infections (STIs), HIV and AIDS.
- A referral letter or appointment will be made for long-term counseling.
- The victim (survivor) is offered transportation home by an ambulance or the investigating officer.
- Arrangements for the survivor to go to a place of safety, if necessary.
- Consultations with a specialist prosecutor before the case go to court.
- Court preparation by a victim assistant officer.
- An explanation of the outcome and update of the trial process by a case manager.

Source: <https://www.gov.za/TCC>

Note: Additional sources:

[https://www.npa.gov.za/sites/default/files/resources/public\\_awareness/TCC\\_brochure\\_august\\_2009.pdf](https://www.npa.gov.za/sites/default/files/resources/public_awareness/TCC_brochure_august_2009.pdf)